



STATE OF HAWAII
DEPARTMENT OF EDUCATION
P.O. BOX 2360
HONOLULU, HAWAII 96804

OFFICE OF THE SUPERINTENDENT

June 22, 2018

TO: Deputy Superintendent
Complex Area Superintendents
Principals (All)
Vice Principals (All)

FROM: Dr. Christina M. Kishimoto 
Superintendent

SUBJECT: **Student Transportation Modernization Initiatives**

The Student Transportation Services Branch (STSB) announces its modernization initiatives for the upcoming 2018-2019 school year (SY). Starting in August 2018, the STSB will launch the following transportation system upgrades:

BusConduct

Currently, school bus incidents involving student conduct are reported to school officials via a multi-copy paper form that does not replicate well and is often lost or damaged during processing. Starting August 2018, STSB will launch an online system called BusConduct that provides for electronic incident reporting.

Beginning SY 2018-19, bus drivers will submit school bus referrals electronically using this new online system. Administrators who are responsible for managing school bus discipline will receive an email alert that a report was issued. After the investigation is concluded, the administrator will log on to the BusConduct system to insert the action that was taken then electronically return the report to the bus company manager. BusConduct will automatically generate a printed copy of the referral for issuance to the student's parent. The BusConduct system also organizes the data it processes for future analytical purposes.

School administrators who are responsible for investigating and resolving school bus referrals will be sent an email invitation to join BusConduct prior to the start of SY 2018-2019.

NOTE: BusConduct does not change the procedures that school administrators use to investigate and resolve school bus referrals. BusConduct only modernizes the reporting process.

Infofinder i

As previously announced in an April 9, 2018 memo, STSB has launched Infofinder i, an online platform that enables parents and school officials to electronically find the location of designated school bus stops. Users can access the system by logging on to www.hawaiischoolbus.com.

Infofinder i will help to reduce the large volume of phone calls that schools receive from parents who are looking for bus service information. To bolster this, schools are reminded to post the Infofinder i link in a high-profile location on the school's website well before the start of SY 2018-2019.

SafeStop

SafeStop is a software program that compares live GPS school bus data against designated route plans. STSB has been testing the SafeStop system on Oahu for approximately one year, and will now expand it to include all general education school bus vehicles statewide starting August 2018. In time, we expect to use SafeStop to generate automated alerts on bus service delays of 15 minutes or longer as they occur. By the start of SY 2019-2020, we hope to launch a mobile application that would enable parents to track the location of their child's school bus, live. For now, we will use SafeStop to audit service delivery data against designated bus schedule parameters.

Should you have any questions regarding this memo, please contact your local district transportation office:

Honolulu	586-3343	Leeward Oahu	687-9519
Central Oahu	622-0537	Windward Oahu	233-3680
Maui-Molokai	243-1171	Kauai	241-7120
East Hawaii	974-6411	West Hawaii	327-9500

CMK:jk

c: Dann Carlson, Assistant Superintendent, Office of School Facilities and Support Services
School Administrative Services Assistants
Student Transportation Services Branch